

## Quality Policy

NPE Group designs and manufactures electronic boards for the market of large and small household appliances and the industrial sector. The Management of NPE S.r.l. pursues a modern and dynamic quality management approach to improve its capabilities and performances, its organization and achieve maximum effectiveness and efficiency in all business processes, and ensure the highest Customer satisfaction.

The main benefits for the company deriving from the Quality Management System can be summarized with:

- full Customer satisfaction;
- the ability to provide products and services that meet customer requirements;
- evaluating risks, addressing them, and containing them.

Flexibility and capability are guarantees for qualified technical support and a distinctive feature of the company, which has always aimed for excellence. All company functions contribute to achieve this important goal and to continuously improve all business processes.

The quality policy can be summarized in the following operational principles:

- involve and empower all Company Personnel;
- implement effective and efficient product realization processes to ensure that the products meet the required specifications;
- ensure maximum Technical Assistance to the Customer during the design and/or post-sale phase;
- comply with current laws and regulations;
- satisfy the Customer in accordance with their requests;
- achieve maximum transparency with the Customer by defining precisely all aspects of the supply;
- use only reliable suppliers and establish collaborative relationships with them;
- provide maximum support to the customer in solving their problems;
- provide high-quality products.

Longarone, February 12th 2024

Cindy Long  
Chief Executive Officer, NPE S.r.l.

A handwritten signature in blue ink, appearing to read "Cindy Long", written over a light blue horizontal line.